

# Remote Testing Administration Guide for MAP Growth

7/31/20  
V1.4

# Appendix A: Device Set-up

## Supported Hardware & Browsers:

### Supported Hardware:

- MAP Growth assessments can be taken on PC, Mac®, Chromebook™, & iPad

### Supported Browsers:

- Chrome 65 or higher
- Firefox 64 or higher
- Safari 11 or higher
- Edge 79 or higher
- Important notes:
  - Students should use a standard internet browser (Chrome, Firefox, or Safari) rather than the NWEA secure browser (or NWEA testing applications) so that they can easily use a chat program to communicate with the proctor on the same device
    - If students do use the NWEA secure browser, proctors must establish an alternate communication process, such as a phone conference line
    - NWEA will temporarily lift the secure test browser requirement for any partners who had it enabled, as of July 31, 2020.
  - K–2 students using iPads MUST use the NWEA testing app, as the audio doesn't work properly in a standard browser (Chrome, Firefox, or Safari)
  - Internet Explorer is not a supported browser. You will need to use another browser in the list above
  - If you do not know what browser you have, here is a helpful visual of the most common browsers.



### How To Test Your Hardware / Browser:

- Check device configuration: <https://check.nwea.org/>.
- If errors are detected, refer to the recommendations below

### Common Solutions To Device Set-up Issues

- Disable virus and malware scanners as these can interfere with testing
- Turn off any screen saver settings
- Disable automatic updates or schedule them during times outside of when your child is testing
- Extend the time for power-saving sleep mode to at least 30 minutes
- Add MAP Growth website addresses to the approved list in your content filter ([Link to section below](#))
- Set the correct screen resolution ([Link to section below](#))
- Disable Pop-up Blocking ([Link to section below](#))

### Workstation Readiness Check

This workstation does not meet minimum requirements for student testing. Contact your proctor or MAP Growth System Administrator for Help.

System Component	Current	Required
Minimum Screen Resolution	960x720	1024x768

## **Adding Website Addresses To Content Filter**

Advanced filtering technology might need to have the following websites added to the exception list settings for any Firewall, Proxy Server, or Firewall setup on your home network:

- fonts.googleapis.com
- Gstatic.com
- https://cdn.mapnwea.org
- https://item.mapnwea.org
- https://practice.mapnwea.org
- https://studentresources.nwea.org
- https://sso.mapnwea.org
- https://teach.mapnwea.org
- https://test.mapnwea.org
- newrelic.com
- https://\*.speechstream.net
- https://speechstreamtoolbar-webservices.texthelp.com

## **Set the Correct Device Screen Resolution**

Confirm that your Display settings are set to 1024x768 or higher and that your Scaling/Zoom is set at 100%

If you receive the Minimum screen resolution error message after signing into the test session. Please close your browser and use the instructions below for the device you are using below

### **Chromebook**

Keyboard shortcuts to set resolution and scale to 100%

- Press Ctrl + Shift + 0
- Press Ctrl + 0
- [Guidance video](#)

### **Windows 10**

- Right click on the desktop and select Display settings
- Slide the "Change the size of text, apps..." to the right to make text bigger. Or slide it to the left to make them smaller. Set this 100%.
- Click "Advanced Display Settings" at the bottom of the settings window
- Click "Advanced sizing of text and other items" at the bottom of the window
- Change screen resolution to 1024x768 or higher
- [Guidance video](#)

### **Mac**

- Click the Apple menu
- Click System Preferences
- Click Displays
- Click the Scaled option

### **iPad (using Safari)**

- Go to settings
- Select Safari
- Toggle off - Request Desktop Website
- Note – no special settings needed when using the NWEA iPad app

Click on option that provides a screen resolution of 1024x768 or higher

## Disable Pop-Up Blocking

- Parents/Caregivers should confirm pop-up blockers are disabled prior to testing
- Instructions on how to disable pop-up blockers in each of the approved browsers are listed below

If the caregiver/parent/student has NOT disabled pop-ups prior to testing, they may see a message indicating the need to do so

## Disable Pop-Ups in Chrome

Option 1: Navigate to `chrome://settings/content/popups` in the address bar then add `[*].mapnwea.org` to the Allow list by using the Add function.

### Oops! Where's my test window?

Either a pop-up blocker blocked it, the test window was moved or minimized, or the test window opened and was accidentally closed.

Here's what you can do to fix it.

**Reason 1:** A pop-up blocker is blocking the test window.

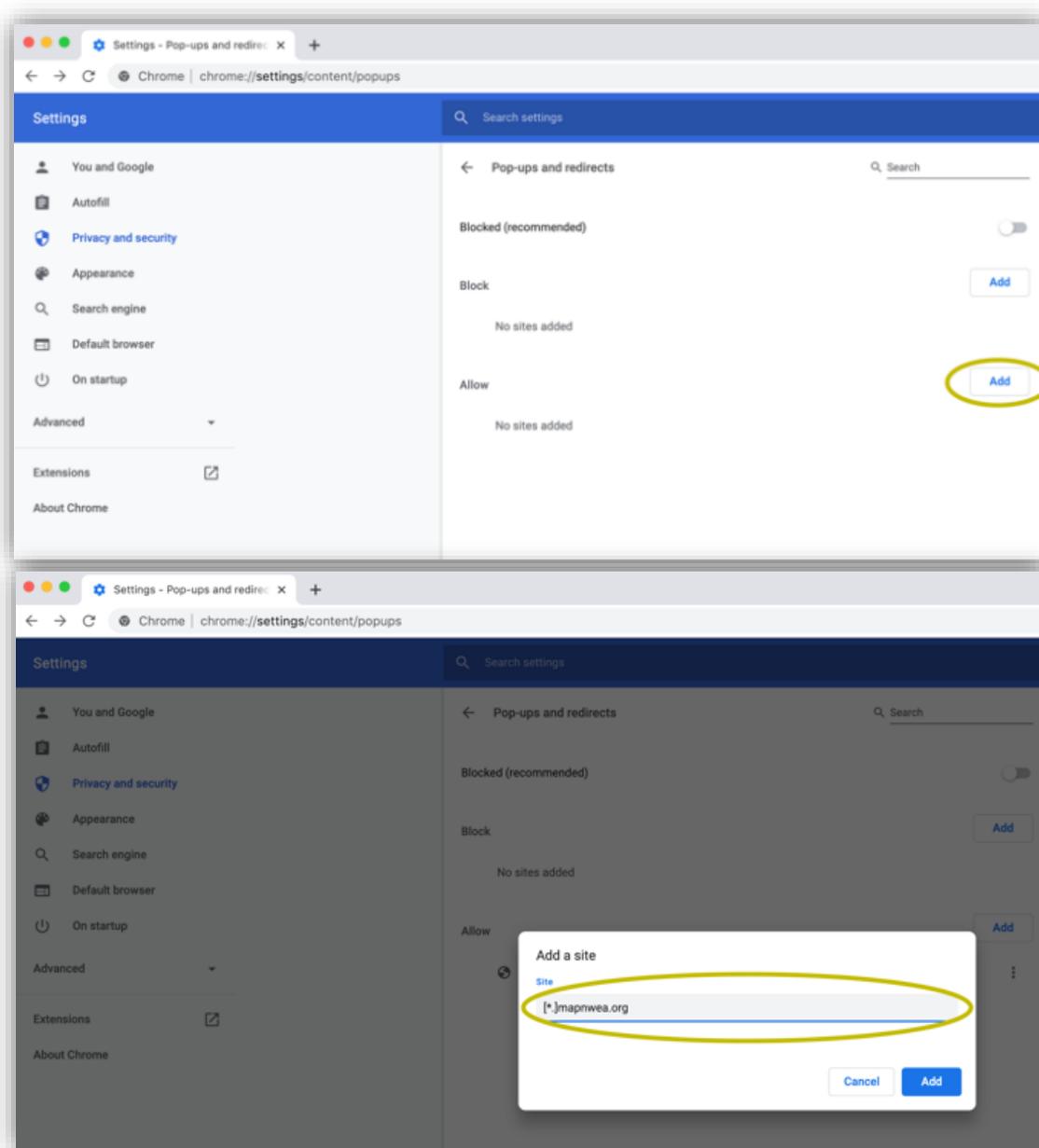
**Solution:** Ask your teacher to help you turn off the pop-up blocker and reload your test window.

**Reason 2:** The test window was moved or minimized.

**Solution:** Ask your teacher to help you find the test window or maximize the test window again.

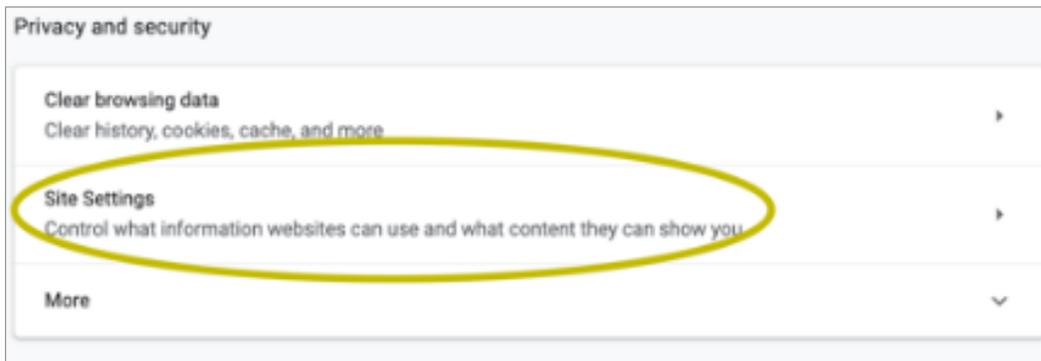
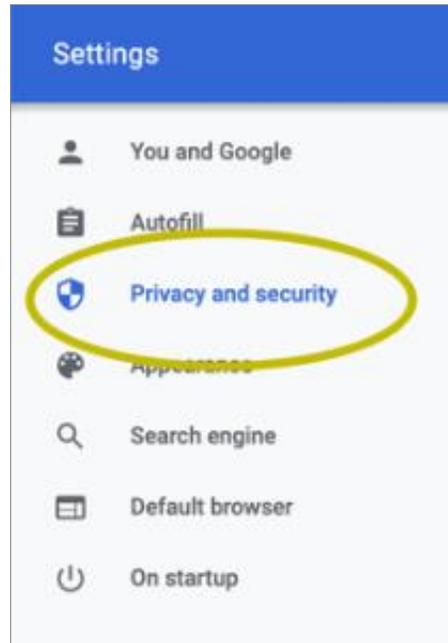
**Reason 3:** The test window actually did open, but it was accidentally closed.

**Solution:** Refresh or close the browser window and try re-launching your test.



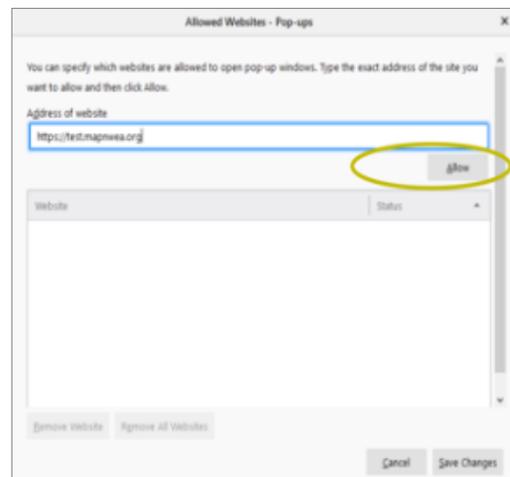
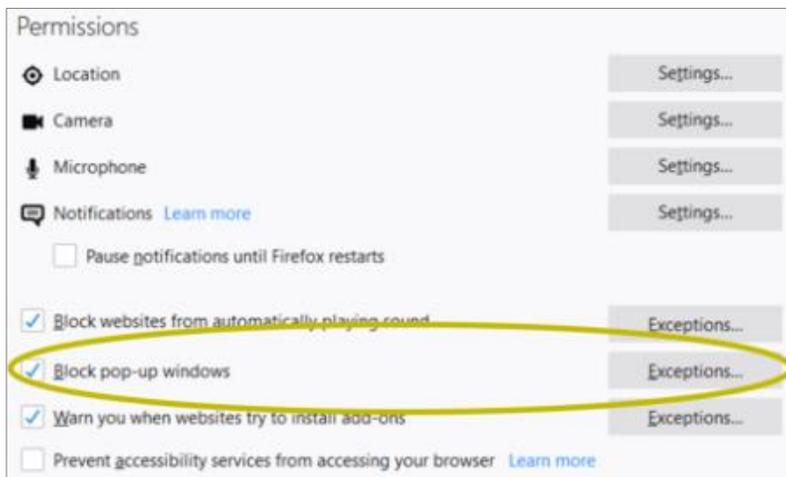
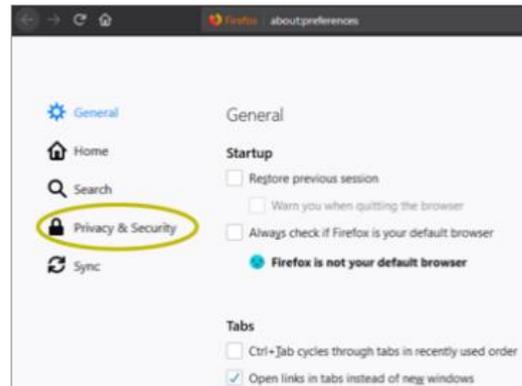
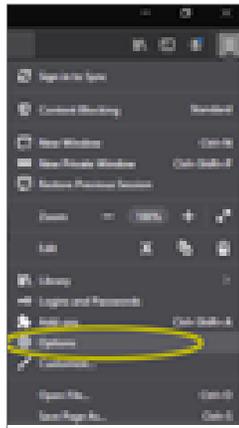
## Option 2:

- Click the Menu icon to the right of the address bar (it is the icon with three vertical dots)
- Select Settings > Privacy and Security > Site Settings > Pop-ups and redirects
- Either toggle the Blocked option, or add [\*.]mapnwea.org to the Allow list



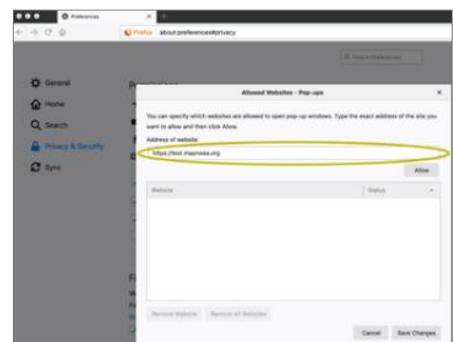
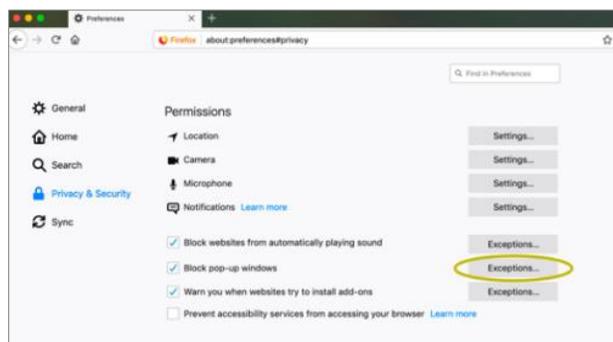
## Disable Pop-ups in Firefox (Windows)

Click the **Menu** icon to the right of the address bar (the icon with three parallel lines) Select **Options**, then go to the **Privacy & Security** tab. Clear the **Block pop-up windows** checkbox, or click **Exceptions** then Add <https://test.mapnwea.org/> to the list of allowed websites.



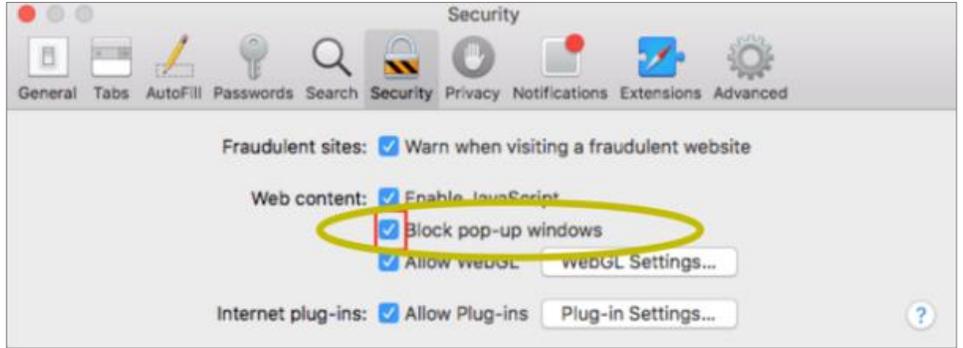
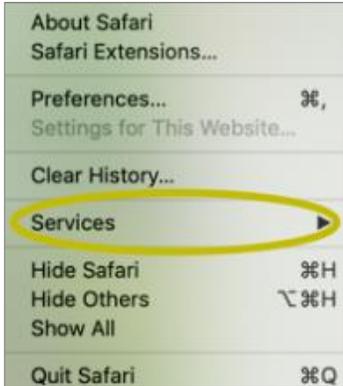
## Disable Pop-ups in Firefox (Mac OS X)

From the Menu, select **Firefox > Preferences > Content**. Clear the Block pop-up windows checkbox or add <http://test.mapnwea.org/> to the **Allow** list and save the changes



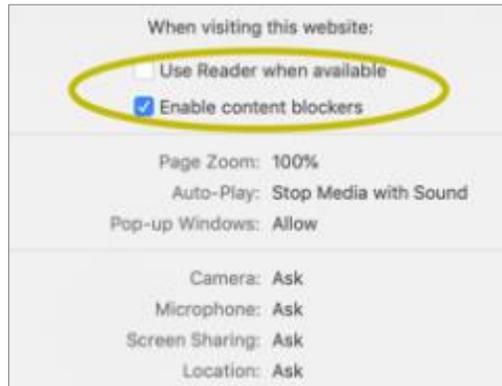
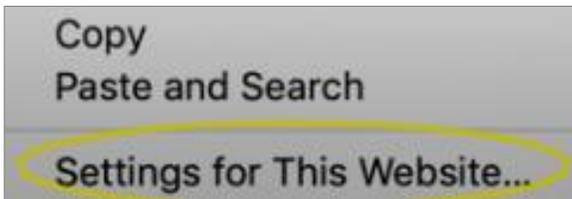
### Disable Pop-ups in Safari 11

From the **Safari Menu**, select **Preferences**, then the **Security tab**. Clear the **Block pop-up** windows check box



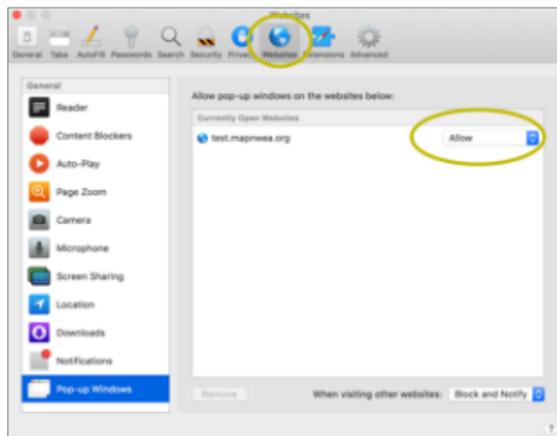
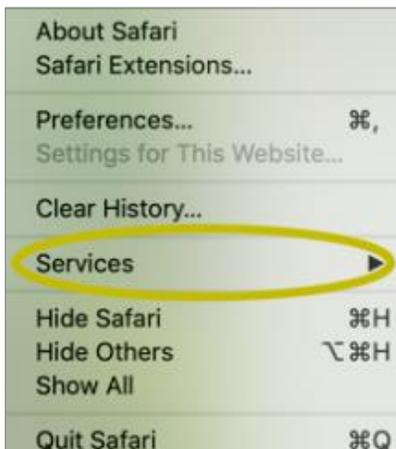
### Disable Pop-ups in Safari 12

Right-click in the address bar and select Settings for This Website. Change the Pop-up Windows selection to Allow



### Disable Pop-ups in Safari 13

From the **Safari Menu**, select **Preferences**, then the **Websites**. Clear the **Block pop-up** windows check box



## Disable Pop-ups on iPad

**Settings > Safari > Block Pop-ups.** If the slider is green, turn it off by swiping to the left

