### Dallas Housing Authority

**Phone:** 214-951-8300  
**Address:** 2575 Lone Star Dr, Dallas, TX 75212  
- If you are a Dallas Housing Authority client, please immediately report any loss of income in order to reduce your portion of rent and inspections will be restricted to health and safety only.  
- Individuals interested in submitting a preliminary application may apply during open enrollment using any computer connected to the internet.  
- Individuals must have an active email address.

### Community Council of Greater Dallas

**Phone:** 214-871-5065  
**Email:** CSBGapplicants@ccadvance.org  
- Applicants Must (1) Be Dallas County residents & (2) Meet Federal income guidelines  
- Required Documents: Social Security card, utility bill, full rental lease, benefits support letter (food stamps, SSI, etc.), pay stubs for last 30 days  
- Access Online: [https://www.ccadvance.org/poverty-alleviation](https://www.ccadvance.org/poverty-alleviation)  
- CLICK APPLY NOW

### Texas Department of Housing and Community Affairs

**Phone:** 1-888-995-HOPE (4673)  
- TDHCA suggest homeowners who are affected by Covid-19 to contact their loan servicer (where mortgage payment goes) to see if they qualify for a reduced or suspended payments.  
- Additional information can be found by visiting:  
  - HUD/FHA: [https://www.hud.gov/program_offices/housing/sfh/owning](https://www.hud.gov/program_offices/housing/sfh/owning)  
  - Fannie Mae: [https://www.knowyouroptions.com/covid19assistance](https://www.knowyouroptions.com/covid19assistance)

### Interfaith Services

**Phone:** 214-827-7220  
- Established a COVID-19 rent and utility assistance fund which will help provide financial assistance, debt-negotiation support, and job placement for those who have experienced lay-offs or reduced wages as a result of COVID-19.  
- Call or Email Theresa Pilgrim at TPilgrim@interfaithdallas.org

### Martin Luther King Jr. Community Center

**Phone:** 214-670-8416  
**Spanish:** 214-401-2327  
**Address:** 2922 Martin Luther King Jr Blvd, Dallas, TX 75215  
- MUST be a City of Dallas Resident  
- Must NOT have received assistance from MLK center or West Dallas Multipurpose within the past 365 days  
- By appointment ONLY – appointments made by phone only on Mondays and Wednesdays starting at 9:00 a.m. – No messages accepted, call until phone is answered.

### Catholic Charities

**Phone:** 214-257-0674  
**Email:** CCDisaster@ccDallas.org  
- Provides limited essential emergency assistance as long as funds are available.  
- Eligibility criteria for such assistance is either a job loss or reduction in hours due to COVID-19 – will be asked to submit proof, various forms of proof accepted  
- Please only call/email once and leave a detailed message of needs with name and contact information. You will be contacted back in order as the phone is not answered live.

### West Dallas Multipurpose Center

**Phone:** 214-670-6530  
**For Spanish:** Press 2  
**Address:** 828 Fish Trap Road, Dallas, TX 75212  
- MUST be a City of Dallas Resident  
- Must NOT have received assistance from MLK center or West Dallas Multipurpose within the past 365 days  
- By appointment ONLY – appointments made by phone only on Mondays and Wednesdays starting at 9:00 a.m. – No messages accepted, call until phone is answered.

### Dallas County Dept of Health & Human Services

**Phone:** 214-819-1800  
**Address:** 2377 N Stemmons Fwy #201, Dallas TX 75207  
- Must be disabled or medically unable to work

### Pilgrim Rest Baptist Church Crisis Ministries

**Phone:** 214-821-4443  
**Address:** 3516 Munger Ave, Dallas, TX 75204  
- Leave a message for Financial Assistance  
- Must Provide: Valid TX driver's license or TX ID, proof of income, Social Security Card for every household member  
- Eviction notice required for rent assistance  
- Termination of services notice required for utility assistance

### City Specific Rent/Bill Pay Assistance

<table>
<thead>
<tr>
<th>City</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mesquite</td>
<td>Mesquite Social Services 972-285-3000</td>
</tr>
<tr>
<td>Irving</td>
<td>Irving Cares 972-721-9181</td>
</tr>
<tr>
<td>Farmers Branch, Addison, Coppell, Carrolton</td>
<td>Metrocrest Services 972-446-2100</td>
</tr>
</tbody>
</table>